**TERMINAL SATISFACTION SHEET**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Vessel: |  |  | Date: |  |
| Country: |  |  | Operation: |  |
| Port: |  |  | Terminal: |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | **Excellent** | **Good** | **Average** | **Remarks** |
| **Pre-Transfer Meeting** |  |  |  |  |
| **Communication To/ From Vessel** |  |  |  |  |
| **Crew English** |  |  |  |  |
| **Gangway** |  |  |  |  |
| **Vessel Mooring** |  |  |  |  |
| **Pumping** |  |  |  |  |
| **Crew Cooperation** |  |  |  |  |
| **Crew Courtesy** |  |  |  |  |
| **Ship Appearance** |  |  |  |  |
| **Other (comments below)** |  |  |  |  |

|  |  |
| --- | --- |
| **Comments:** |  |
|  |  |
|  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Master:** |  | **Terminal Representative:** |  |
| **Signature:** |  | **Signature:** |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **Chief Officer:** |  |  |  |
| **Signature:** |  |  |  |